

# SIMPLE STEPS TO TELEMEDICINE

Staying safe and healthy during COVID



## 1 SCHEDULE AN APPOINTMENT

Call our office at (941) 792-0340 and select prompt 5 to reach your physician's scheduling coordinator and request a telemedicine appointment.

Telemedicine appointments allow you to continue your care without the risks associated with coming into the office.

## 2 BE READY TO CONNECT

Just like an in office appointment, your physician may run early or late. **We encourage you to leave a 30 minute window of time open before and after you scheduled appointment time.**



## 3 DOXY.ME

Doxy.me is a user friendly HIPAA compliant service that allows you to see & speak with your doctor.

**Make sure you:**

- 1. Are in a quiet, private location**
- 2. Have a video-capable laptop or smart phone nearby**
- 3. Have a strong WiFi signal**
- 4. Use Google Chrome or Firefox in using a laptop**

After you review your current medical history with your physician's clinical assistant you will be sent a link via email or text message.

Click or tap on this link, enter your name & click 'Check In'. Finally, select the 'Give access to camera and mic' button & if prompted select 'Allow' in order to have camera and microphone access in Doxy.me

You will then be placed in the virtual waiting room & your physician will be with you shortly.



## 4 AFTER YOUR TELEMEDICINE VISIT

Your visit is done... what's next?

Keep an eye out for a second call from our office to schedule any testing and/or follow up ordered by your physician.

We will contact you no more than **24 hours** after your visit to schedule these appointments.